**Questions to ask:**

1. What do you like best about the app? How can it be improved?
2. What are the general flaws of our app? How can it be improved?
3. Do you understand the flow? Are all the buttons easy to understand?
4. What do you think of the layout of the website?
5. Did this design look appealing to you? If not, why?
6. Are there any confusing elements in the design?
7. Would you use our website? Give us a rate out of 5
8. If your answer to Q7 is lower than 5, what is the reason and how can we improve it?
9. Any other comments you have on our website?

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| PIC | Answers we got |
| Minjin | User 1:   1. Recommend that comments are directly shown under the story without having to click the comment button 2. The flow of the website is quite clear 3. Would be hard to respond to comment without knowing username, suggested that we allow people to set their username 4. 3.8 out of 5 marks for the website |
| User 2:   1. (Good points) The psychological words(depression, panic disorder) that can express my condition is divided into details, friendly and efficient since I can talk about my concerns online (improvements) Although it proceeds anonymously, some might feel uncomfortable to share concerns. I think it's better to have a checkbox where you can set whether or not to disclose the content itself(Only the helpers can see it). 2. The general flow was quite okay. 3. Yes. But It would be better to write down in detail what each button means. For me, it was quite hard to understand what 'bookmark' button means,and why is it necessary. 4. Layout ok 5. Design ok. But as #3, I'm not sure how is it related between sharing my concerns and 'Pinocchio' because 'pinocchio' that I remember was the one that has a nose getting longer if he lies. So does it mean that if we does not share our concerns accurately, then we'll get.....?:( 6. Similar to 3&5 7. Maybe if I cannot stand the stress...?? Rate:3.5/5 8. N/A |
| Tiffany | User 1:   1. The app has some real calming colors. Nothing too sharp for the eyes. The layout seems quite clear. I’m just inquisitive if it is designed as an online journaling and connecting platform or are there some other purposes it’s trying to achieve. 2. I don’t think there any flaws just wondering what other features it could have incorporated. The idea seems great, but typing stuff out seems a bit tiresome. 3. Yup, real clear. 4. The layout is great black really comes out and overall great structure with signs. Not at all crowded with words. 5. Love the design especially the character. The hues of pink are a great choice.😊 6. Just that I only write stuff. 7. I’d say a 4 8. N/A 9. Just while signing in the arrow is embedded along with the character so I couldn’t spot it |
| User 2:   1. The color scheme is nice and bright. N/A 2. Some of the images are cut, like the three line button and the pinocchio image in the sign in page. Image quality is not very good 3. Yes for both questions 4. I think it is nice but on the for you page, the size of the big rectangles would be better if constant 5. Yes, it is cute 6. No 7. 3.5/5 8. Its already good but some details can be better (q2, q4) 9. No |
| Stanley | User 1:   1. Should specify login and signup needs FULL itsc account 2. Spelling mistake 3. Writing Category buttons position misplaced 4. Bookmark and Lookback error 5. Shocked to know the exclamation sign button is to call Wellness Center 6. Flow is a lot clearer that previous design 7. Background Color is a bit dull as in white 8. 4 out of 5 for the whole app |
| User 2:   1. Some pages no backward button, need to open menu, want to see a backward button, if so menu is not needed 2. StoryBook previous button position at bottom right -> normally on bottom left, especially need to scroll 3. Interest Page -> a bit no clear, that can multi click 4. Forum Page different story Color |
| Sungbin | User 1:  1. Most of the topics/subjects dealt in the app are relevant to university students  2. Too little content  3. Yes  4. Its organized nicely  5. Yes the design was nice  6. No  7. 3/5  8. (1)The app itself is nice, but it doesn't appeal to me personally (for instance, I don’t have an eating disorder or a panic disorder). (2)There's too little content. |
| User 2:   1. What do you like best about the app? How can it be improved? - It’s very simple and directly serves its purpose, especially it’s something a UST student would need in the future. However, I am a little concerned about your personal data policy. Since this is an app created for stressed students within UST, I feel like there should be a brief statement about how you guys handle their information and so on. Plus, signing up with a UST email account might make the users feel exposed. 2. What are the general flaws of our app? How can it be improved?   - I feel like this is a repeated question. If you tell me how it differs from question 1’s “how can it be improved”, then I will try my best to answer from a different approach.   1. Do you understand the flow? Are all the buttons easy to understand?   - Yes, I liked the colors of your buttons.   1. What do you think of the layout of the website?   - It’s simple which can be both your advantage and disadvantage. I don’t think I need to explain why it’s an advantage. Yet, it’s a disadvantage because I feel like the users might not feel very secured when logging in to this website. In other words, it doesn’t seem sophisticated. Simple doesn’t have to be having ‘less buttons’ on the first page. Rather, if you guys can create a really smooth user experience, that can be defined as simple as well.   1. Did this design look appealing to you? If not, why?   - It was alright, I already said the colors were appealing to me. Plus the logos on each button were very cute. I guess it could help people soothe their mind.   1. .Are there any confusing elements in the design?   - Exclamation mark and “look back”   1. Would you use our website? Give us a rate out of 5   - Possibly in the future, I would give a 3 |
| Adhya | User 1: Junior PC   1. I really like the layout. 2. For the 24 hour helpline, it might not be as obvious as it should be (?) maybe u can add some text near the button to highlight this function. 3. The ui/ux design is nice (color, location and size of the buttons). 4. I really like the layout. 5. I like the idea of the storybook because I can actually share my thoughts and even comment on others' thoughts anonymously. 6. But the point is would it be too negative, for example, depressed students are your target group and they might not know how to cheer other ppl up 7. 4 8. app might need to offer more professional advice for the users as well (like inviting a counselor and psychologist to share some general tips? => In video/ text) 9. Nope |
| User 2: Senior PC   1. I like the layout and the design. It’s cute and soothing. Add the page “About” to explain why you are doing it. 2. Honestly at the beginning I am a bit lost after verifying my account using the link sent to my email but I managed to figure it out by myself as there are not many buttons. You may wanna walk the new users through your app after logging in. 3. The buttons themselves are easy to understand since there are no complicated functions in the app. 4. I like it. It is quite user-friendly for people who know how to use your app. For newcomers you may want to provide more guidelines to them. 5. Yea I like it. 6. Couldn’t find any for now. 7. Definitely:) I will give 3.5/5. 8. - 9. Finger crossed!!! |
| Sanjana | User 1: thomas   1. I like the general simplicity of the app, makes navigation really easy. 2. The one thing I think that can be improved upon is better advertising the goal of your service and how it helps with mental health 3. The only button I was confused by was Storyboard, as I didn’t really understand what it had to do with stories 4. Layout is pretty straightforward. However, it might be helpful to add a “back” button to take me back to where I previously was 5. Design was fine 6. Refer to above, mainly the lack of a back button 7. 2-3 8. I think one thing that might be helpful is to have a special unique selling point. At the moment, I don’t seem to understand how this service helps one’s mental health. Again, try to clearly communicate how it helps |
| User 2: elle   1. Good :the storybook. I like to see ppl posting about their feelings so I know I'm not alone about this, and I am actually capable of helping him/her by commenting. 2. Improvements: maybe considering giving the option of being anonymous or not when writing a story? Then other ppl can actually help the writer in real life if the writer doesn't mind 3. Flaws: 1. the processing array on this page is at the very bottom, so it can be a bit confusing if I want to choose depression and mode to the next page directly 2. The heads up button as well, easy to ignore it. Maybe move it to the up right corner ? 4. The color scheme of kinda too pinky and girly haha, but otherwise I think it looks great 5. General advice about more functions :1. Assign the users who want to be anonymous a random nickname, and add the function to follow the nickname as well. So I could see the history posts of a user and how he/she improves over time 2. Switch to another account instead of just logging out? Maybe someone wants to have an account to be answering questions (like professional counseling) and one to post sad thoughts |